

March 17th, 2020

Mosaic clients:


At Mosaic Counseling Services, our priority is the overall wellbeing and health of our clients and staff. After significant thought and consideration, Mosaic will be conducting all therapy sessions via teletherapy (online counseling). The aforesaid temporary change will be effective immediately and be reevaluated on Monday, April 13th, 2020.

All clinicians at Mosaic are beginning to conduct therapy sessions via a HIPAA compliant online format. They will be contacting their existing clients to determine if the client would like to continue with therapy via online counseling. Additionally, clinicians will provide further details pertaining to this temporary transition and be able to respond to questions. Several clinicians have opened up additional hours to better respond to their clients' needs during this challenging time. Clients may still continue to schedule appointments for teletherapy via the online portal found on Mosaic's website (www.mosaiccounselingindy.com) or by calling (317) 645.7691. If a client desires to continue services but has potential concerns, please contact Mosaic and we will do our best to alleviate any potential barriers.

We will continue to monitor the situation closely and make adjustments accordingly to our policies and procedures. We will continue to share updates with you as they develop and are necessary. Thank you for your patience and understanding during this time.

At Mosaic, we have always believed it to be a privilege and honor to journey with our clients in both the difficult and precious moments of life. Thank you for the opportunity to enter into your story.

Respectfully,



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